



MONTENEGRO
Ministry of Health
Second Energy Efficiency Project - MEEP 2

Request for Expressions of Interest
for
SOCIAL MONITORING AND EVALUATION CONSULTANT

Loan No: 8870-ME

Reference No. **MNE-MEEP_2-8870-ME-CQ-CS-18-1.4**

The Government of Montenegro has received a loan in the amount of EUR 6 million from the International Bank for Reconstruction Development (IBRD) toward the cost of the **Second Energy Efficiency Project-MEEP 2**, and intends to apply part of the proceeds to payments for consulting service to the engagement of the **Social Monitoring and Evaluation Consultant** on activities under MEEP 2. The MEEP 2 project will finance EE measures designed to generate considerable energy savings. Eligible measures include: retrofits of object envelopes (including façades, windows, roofs and doors), heating and cooling system upgrades (including fuel switching), lighting and domestic hot water systems

The objective of the assignment is to design and execute the social monitoring and evaluation of the MEEP 2 project. The survey data will be collected from patients and professional working staff (end users) in selected facilities. The collected data will be used as citizen engagement mechanism to capture end-user feedback in relation to the comfort level, but as well to capture changes in awareness/knowledge levels about EE and individual attitudes towards the adoption of EE measures in their homes.

The monitoring and evaluation of the EE measures in health facilities includes:

- (i) Measurement and verification of end users' subjective perception of indoor comfort and satisfaction, and
- (ii) Level of their information and awareness regarding EE.

The social monitoring and evaluation will be conducted over the period of 24 months. The work will assess user perceptions and experience 'BEFORE' implementation (i.e., before the works on EE measures are carried out), and 'AFTER' implementation (i.e., after the works on EE measures are carried out). The Consultant will carry out the following three main tasks in close cooperation with the MEEP 2 PIU:

- **Task 1: Design Research Methodology and Social Monitoring Plan (SMP)**
- **Task 2: Field Work**
- **Task 3: Analysis of Data and Findings**

*The detailed **Terms of Reference (TOR)** for the assignment can be obtained at the addresses given below.

The **Ministry of Economy** and **Ministry of Health** through the Technical Service Unit (**TSU**) now invites eligible **Consultant firms** (“the Consultants”) to indicate their interest in providing above services. Interested Consultants must provide information indicating that they have the required qualifications, key staff and relevant experience to perform the Services. Qualified consulting firms and their professional staff for this assignment should have extensive experience in the field of services mentioned above. The required minimum experience should be demonstrated by at least two assignments that included similar tasks during the last 5 years and Key staff among which one proposed key person should have electro engineering (power) or mechanical university degree and another key person should have university degree in psychology, sociology, statistics, economics or relevant science. Consultant firm may submit other documents considered important and which are not listed above, to justify general qualifications and qualifications relevant to the assignment.

Consultants may associate to enhance their qualifications. The associations should clearly indicate the form of the association (*Joint-venture, sub-consultancy; member in charge; other member/s and or sub-consultants*). Joint ventures should submit letters of intent indicating their intent to form a joint venture if awarded the contract and shall provide the above mentioned information for each member of the joint venture.

Interested consultants may obtain further information at the address below from 9-15 hours local time.

The attention of interested Consultants is drawn to paragraph 3.14 of the **World Bank’s Procurement Regulations for Investment Project Financing (IPF) Borrowers’, issued in July 2016**, setting forth the World Bank’s policy on conflict of interest. A Consultant will be selected in accordance with the Quality Cost Based Selection (CQ) method set out in the World Bank’s *Procurement Regulations for Investment Project Financing (IPF) Borrowers’, issued in July 2016*.

Expressions of interest must be delivered by e-mail and in a written form to the addresses stated below (in printed form/ Envelope should clearly indicate Ref.No: MNE-MEEP_2-8870-ME-CQ-CS-18-1.4). Extended Deadline for submission is **November 09, 2018, 12,00h** local time.

Ministry of Finance
Technical Service Unit

Attn: Zoran Mijović, Senior Procurement officer
Address: Jovana Tomaševića 2 (Stara zgrada Vlade)
81000 Podgorica,
Crna Gora
Tel: +382 20 201-695
Fax: +382 20 201-697
e-mail zoran.mijovic@mif.gov.me